

Chartered Life Insurance Company Limited

Individual Life

Outstanding

Individual Life Death Claims Outstanding record up to December 2023

| Year | Number of Claim Intimation | Amount of Claim | Number of Claim Settled | Paid Amount | Outstanding Status |
|------|----------------------------|-----------------|-------------------------|-------------|--------------------|
| 2014 | 0 | 0 | 0 | 0 | Nil |
| 2015 | 7 | 2,731,420 | 7 | 1,914,546 | Nil |
| 2016 | 14 | 3,959,000 | 14 | 750,402 | Nil |
| 2017 | 21 | 4,451,460 | 21 | 1,491,518 | Nil |
| 2018 | 22 | 4,055,830 | 22 | 1,838,400 | Nil |
| 2019 | 21 | 3,347,046 | 21 | 2,642,119 | Nil |
| 2020 | 27 | 4,523,180 | 27 | 1,885,943 | Nil |
| 2021 | 44 | 6,093,116 | 44 | 3,691,756 | Nil |
| 2022 | 75 | 12,845,619 | 75 | 6,005,066 | Nil |
| 2023 | 99 | 15,180,125 | 99 | 6,051,640 | Nil |

Individual Life Health Claims Outstanding record up to December 2023

| Year | Number of Claim Intimation | Amount of Claim | Number of Claim Settled | Paid Amount | Outstanding Status |
|------|----------------------------|-----------------|-------------------------|-------------|--------------------|
| 2014 | 0 | 0 | 0 | 0 | Nil |
| 2015 | 0 | 0 | 0 | 0 | Nil |
| 2016 | 1 | 261,400 | 1 | 261,400 | Nil |
| 2017 | 0 | 0 | 0 | 0 | Nil |
| 2018 | 3 | 55,776 | 3 | 55,776 | Nil |
| 2019 | 3 | 245,410 | 3 | 245,410 | Nil |
| 2020 | 18 | 684,853 | 18 | 684,853 | Nil |
| 2021 | 64 | 1,022,950 | 64 | 1,022,950 | Nil |
| 2022 | 129 | 2,276,755 | 129 | 2,276,755 | Nil |
| 2023 | 103 | 4,182,699 | 103 | 4,182,699 | Nil |